



CITY OF MACKAY

REQUEST FOR WATER/SEWER SERVICE

☐ INSTALL NEW SERVICE CONNECTION

☐ WATER & SEWER SERVICE

☐ TRANSFER WATER & SEWER ACCOUNT (\$45.00)

☐ TURN WATER ON (\$45.00)

☐ TURN WATER OFF (\$45.00)

☐ SPRINKLER SYSTEM W/BACKFLOW

AT LEAST 48 HOURS NOTICE IS NEEDED FOR SERVICE, MONDAY – THURSDAY (NO HOLIDAYS)

Applicant Name: _____

Service Address: _____

☐ Residential (Single Family Dwelling)

☐ Commercial

☐ Industrial

☐ RV

Phone: (_____) _____

Mailing Address: _____

Email (optional): _____

Account Transfer

Water & sewer account to be terminated:

Previous account holder name: _____

Signature: _____ Date: _____

IMPORTANT SERVICE CONNECTION NOTICE

A minimum connection fee of \$5,500 is required for all water hookups. This fee does **NOT** include the water meter, meter vault, and any other additional parts required.

An additional \$1,000 is required for sewer. A \$500.00 fee is required for any trenching that requires road repairs by the city.

All water and sewer service connections shall be installed by a licensed contractor retained by the property owner, at the owner's sole cost and expense. The City of Mackay Public Works Department **will not** perform installation of new connections. All installations must comply with City specifications and are subject to inspection and approval prior to connection to the City system. Any required permits, materials, labor, and restoration are the responsibility of the property owner.

The City will perform the final water tap to the main line once installation is complete and approved.

The City of Mackay reserves the right to reject any installation that does not meet required standards.

Water Turn On/Off – Please Note:

For water turn-ons, someone **MUST** be present at the time service occurs. NO EXCEPTIONS. A \$45.00 fee will be applied to your bill for water turn on/off's.

Account Transfers - Please Note:

A \$45.00 transfer fee is required for all account changes.

Applicant Signature: _____ Date: _____

Completed forms may be emailed to deputyclerk@cityofmackay.com

Fees are payable to the City of Mackay prior to any service(s).